

# A&R Countertops, LLC



# A&R Countertops LLC

1542 N Mosley  
Wichita, Kansas 67214



---

## OUTLINE

- › Opportunities for you
- › Our expectations
- › What you can expect from A&R
- › Informational documents

# A&R Countertops LLC

1542 N Mosley  
Wichita, Kansas 67214



---

## Opportunities for you

- › Our goal at A&R Countertops is to enhance the trade professional's business by helping your customers select the perfect products to go with the projects you install.
- › For customers purchasing tops directly through A&R Countertops, we ensure that we will be there from start to finish to guide you through the entire countertop process and clarify any concerns.
- › Attentive staff who will happily assist you with any need.
- › Knowledgeable fabricators who are able to accurately produce any size and shape of countertop you can imagine for your project.
- › Ability to choose from hundreds of countertop options, including both quartz and granite.
- › High quality products fabricated with the most accurate measuring and cutting tools available in our industry.
- › Option to work through each detail of your job with our office staff to ensure proper fulfillment.
  - Via your plot layout which summarizes all information that we have on file for your project.

# A&R Countertops LLC

1542 N Mosley  
Wichita, Kansas 67214



---

## Our Expectations

- › Clean and professional appearance and relations with homeowner. Please, no inappropriate language or smoking inside while we're on location.
- › Have a representative, either homeowner or contractor, on site during template to answer any questions.
  - Clear all countertops of items like appliances, décor, etc. prior to the arrival of our templator so that the laser templator has a clear path to take measurements.
- › Communicate to A&R Countertops any project information that may be relevant. This information could include date of cabinet finalization, timeline of other work being completed on site, contact information for contractor, etc.
- › Please be on site at your scheduled appointment times. Our crews sometimes run early or behind so we will give you as much notice as possible but if you do not hear from us, they will arrive within your scheduled two-hour window. If you're not there when we arrive, we will attempt to contact you but if we cannot reach you, we will move on to our next appointment.
- › If you're removing your existing tops yourself, please ensure your cabinets are level. If they are more than 1/8" out of level, we will require that you repair them or have us repair them for an additional charge prior to your install.
- › Ensure that all cabinets and apron front sinks *will not* be moved post-template. If anything is adjusted, no matter how slight, there's a chance that your custom-fabricated top(s) will not fit correctly.
- › Be prepared to provide us with your faucet patterns, sink information, stove/cooktop model numbers, and anything else potentially relevant. We'd rather have too much information than not enough.
- › Please, do not hesitate to let us know of any concerns or uncertainties. We are more than happy to suggest alternatives or walk you through your concerns and explain possible remedies. Tops are much simpler to fix while they're still in our shop versus when they've been set and seamed together in your home.

# A&R Countertops LLC

1542 N Mosley  
Wichita, Kansas 67214



---

## What you can expect from A&R

- › Helpful, friendly staff to walk you through the process during the selection phase and detail to you the operation from start to finish.
- › Clearly communicated information requests and an initial outline of all information we will need from you to complete your job.
- › Post-template, we will send you a "Plot Layout." This document will go over details such as edge profile, material selection, sink info, and a few other things. We do *not* expect you to remeasure your cabinets. A&R Countertops takes responsibility for most dimensions. We do, however, need you to confirm the dimensions of your island, because overhang is strictly preference based. Once your plot layout is returned with an approval from either the homeowner or contractor, we will schedule with you an install date and begin fabrication of your job.
- › Any changes made after the plot layout is signed will trigger an immediate halt in fabrication and a new plot layout be sent for approval. Fabrication will resume once the updated plot layout has been returned and, if necessary, a rescheduled install date will be provided.
- › Professional and amicable interactions with all representatives of A&R Countertops.
- › We will provide you with documents detailing all information that pertains to the services we are providing you with (e.g. tearout or buildup).
- › You will be charged \$150 for measurement trips that do not result in a sale.